



Dairy Products Limited Warranty

North West Rubber Ltd. ("NWR") offers the following limited warranty on mats and rolls for dairy alleyway and holding areas. This also includes the Free Stall and Tie Stall Systems.

- NWR** warrants that all products it supplies will meet the applicable product specifications specified by **NWR** and will be free from defects in material and workmanship at the time of shipment from **NWR** and for (1) one year (the "Initial Warranty Period") thereafter. If defects appear during the Initial Warranty Period, **NWR** will, at its sole option and as the customer's exclusive remedy, repair or replace the defective product. If there are defects in material and workmanship subsequent to the Initial Warranty Period and up to five (5) years from the date of delivery, **NWR** will replace the product and charge the customer the following amounts based on current prices (plus tax) at the time of replacement:

	Within 1st year --0 %	Within 2nd year....25 %	
Within 3rd year....50 %	Within 4th year....75 %	After 4th year...100 %	

**Note: The rate of wear of rubber mats/rolls is directly connected to the volume of traffic. Installations with greater herd sizes and higher milking frequency will experience greater wear. Any warranty calculations will take this into account.*

- The Warranty only applies, provided that **NWR** receives written notice (mailed to address below) of the defect along with proof of purchase. To claim under the Initial Warranty Period, the receipt of the required information by **NWR** must be within ten (10) days of the end of the Initial Warranty Period.
- This Warranty applies to materials only and does not include any other cost, such as delivery, installation, removal, labor or special cutting costs. This Warranty is not transferable.
- Any defect determined by **NWR** not to be due to a defect caused by **NWR** (e.g., if it is attributable to alteration, modification, negligence, or misuse by the customer or another person of the material in an application other than for which the product was designed) is not covered by this Warranty.
- Elongation/stretch or normal wear based on product specifications are not covered under warranty.
- Warranty is void if not properly installed as per installation instructions.
- THIS IS THE ONLY WARRANTY OFFERED BY NWR. NWR EXPRESSLY DISCLAIMS ANY OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING ANY WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE.**
- Designs, data, and other technical information supplied by **NWR** are supplied "AS IS" and are not covered by this or any other warranty, except as expressly stated otherwise in writing by **NWR**
- NWR** has no control over how its products and technology will be used by its customers. **NWR** does not make any representations or warranties that its products or technology will work in specific applications.
- IN NO EVENT WILL NWR BE LIABLE FOR ANY INDIRECT, INCIDENTAL, CONSEQUENTIAL OR SPECIAL DAMAGES, INCLUDING LOST PROFITS, LOSS OF USE OR OTHER ECONOMIC LOSS. IN NO EVENT WILL NWR'S LIABILITY UNDER THIS WARRANTY EXCEED THE AMOUNT PAID BY THE CUSTOMER TO NWR FOR THE PRODUCT AT ISSUE.**

Original Proof of Purchase Required

2/12/2019